



WEBINAR Registration

Turn That Frown Upside Down: How to turn complaints into opportunities to improve operations, show accountability and possibly turn angry customers into unofficial company ambassadors.

December 6, 2017 12 noon - Duration: 90

Name _____

Company _____

Address _____ City _____ Prov _____ PC _____

Ph _____ Title: _____ email _____

Fee: AFPA Member \$40*
 Non-Member \$50*

**Does not include GST*

		Amount (+GST)
	Cheque (payable to: Alberta Food Processors Assoc.)	
	Visa OR MasterCard: Exp: Name on Card: Signature:	
	Invoice me: (AFPA Members only)	

SEND COMPLETED REGISTRATION TO:

tedf@afpa.com /
 Fax 403-201-2513
 Ph: 403.201.3657 x22

Note:

- If you do not receive confirmation of your registration within 2 days, please resubmit.
- If we need to cancel due to insufficient registration, AFPA will confirm 1 weeks prior to the date with all registrant fees refunded.
- AFPA reserves the right to change the date, time and facilitator(s).
- Payment must be received prior to webinar date for non-AFPA members.
- Registrant Cancellation:
 - Received 1 weeks or more before workshop date - registration fee less a 25% processing charge.

Refunds will not be issued for cancellations received less than 1 week prior to the date.